



www.ccwa.com.au

Mission Statement

The aim of The Carpet Cleaning Association of WA inc is to give the public access to the most professional, ethical and knowledgeable technicians for the maintenance of their carpets, upholstery and/or tiles in accordance with the best work practices available of the day, so as to ensure the customer receives the highest standard of service achievable in keeping with the themes set out in our Group's constitution.

Code of Ethics

Our aim is to:

1. Provide the highest possible clean according to relevant Australian standards relating to your service.
2. Guarantee all worked performed, and strive always to ensure that your customers are more than satisfied with our services.
3. Act and operate your businesses in an honest and ethical manner at all times.
4. Act with courtesy towards your customers, and have the utmost respect for them and their property.
5. Comply with all local, state and federal government legislations.
6. Ensure that you are covered by all appropriate insurance policies for the protection of yourself, your staff and your customers.
7. Continually apply yourself to further technical knowledge and qualifications by ongoing training.
8. Observe and comply with all occupational health and safety, environmental protection, trade practice and industry employment award requirements
9. Act with good will toward your fellow industry peers, and respect their rights in the spirit of free enterprise.
10. Strive for and promote the professionalism and advancement of your industry with the view to enhancing our collective reputation.

Perth Premium Cleaning Services
Membership #1602